

Volunteer Information

Volunteering for a casino event can be both rewarding and enjoyable. We would like to offer you and your Volunteers the following information to assist in making your casino event operate smoothly.

Casino Track is the **AGLC** Computer System. Volunteers will be using this system throughout the two day event. Computer experience is not necessary and training will be provided for this system.

- Upon arriving at the casino, each Volunteer will be signed in and issued a name tag to wear. The name tag will include the Volunteer's first name and the position they are working.
- Volunteers may work as many shifts as they choose; however, each Volunteer may only work in one position during the course of the two day casino event.
- Volunteers should dress for comfort. While there is no official dress code in the casinos, casual, semi-casual, business-casual is suggested. Temperatures in the casinos can vary from hour to hour and space to space, so dressing in layers is recommended.
- It is very important for all Volunteers to arrive for their shift on time. If a Volunteer is unable to arrive for their shift at the scheduled time, or unable to make their shift, it is important that they inform their Casino Coordinator as soon as possible to allow sufficient time to find a replacement.
- Volunteers may **NOT** gamble on casino premises during their two day casino event.
- Volunteers may **NOT** consume alcohol or drugs during their shift.
- A restaurant is available for Volunteers to have meals. Volunteers do not have to pay for food and beverages consumed within the casino during the course of their shift. Food and beverage costs are an eligible expense that is paid from event revenue. Volunteers simply order their meal and then sign for it. Special dishes may be made available by advising the kitchen in advance. (Diabetics, food allergies, etc)
- The casino is protected by security systems including guards, cameras and alarms.
- Ample parking is available for Volunteers at all casinos, with the exception of the Grand Villa Casino downtown. As an added service, Security is available to escort Volunteers to their vehicles upon request.
- Casino Staff are also available to assist the organization in any way possible.

CLPW Casino Advisors & Associates is committed to making your casino event as enjoyable as possible. If you require any assistance or have any questions, please don't hesitate to contact us.